



General Claims

Customer Claim Form

Walbridge, OH USA
Columbus, IN USA

**Refer to the requirements in the General Claims Policy before submitting a claim. The policy is available on the AK Tube Company web site (www.AKTube.Com/Quality). Submitting this Customer Claim Form is the first step in the Claim Resolution Process. Acceptance of this form implies no obligation on the part of AK Tube LLC, its Suppliers or its Customers. Final determination and resolution of all Claims are made with proper authorization at the end stage of this process.*

Customer Name: Date & Time Claim Submitted:

Contact Name: Contact call back number:

Customer Location:

B/L #: Heat #: Tag #:

Material:

Qty in Question:

Qty on original order:

*Samples have been sent to AK Tube: Yes No N/A

*Pictures have been taken (if possible)
To be sent with this claim: Yes No N/A

Problem / Issue Description: (be as detailed as possible)

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Walbridge, OH

Fax all Claims to: 419-661-4390

or email to one of the following:

Greg Jones: Jones@AKTube.com

Mark Rosene: Rosene@AKTube.com

Jacque Jennings: Jennings@AKTube.com

Columbus, IN

Fax all Claims to: 866-341-3282

or email to one of the following:

Greg Craft: Craft@AKTube.com

Bill Mosley: Mosley@AKTube.com

Robert Smith: RSmith@AKTube.com